



NOT CANCELLING, CHANGING OR POSTPONING YOUR DENTAL APPOINTMENT

At McOmbler Dental, we do our very best to exceed your expectations. We take pride in our clinical excellence and superior customer service. We understand that it is sometimes a challenge to keep a scheduled dental appointment. The stress of everyday life may cause you to consider calling us to cancel or postpone your scheduled visit. The following are just some of the excuses that patients have used:

I am sick

I can't get off work

My boss won't let me leave work

My child is sick

My car is in the shop

I have a family emergency

I can't afford it

I have a flat tire

We realize that all of the above reasons are part of real life but we ask that you recognize that it is our goal to serve your dental needs in a timely manner. We pride ourselves on prompt service where you are not left waiting in the reception area. A patient in our dental office is given full attention and wait times are always minimal. Please be considerate and understand that our time is just as valuable as yours.

If you are unable to keep a scheduled appointment at our office, kindly give us a minimum of 24 hours notice. A cancellation fee of \$75 will be charged for missed appointments without 24 hours prior notice. Lengthier appointments (over 2 hours) accrue a cancellation fee of \$75/hour.

We look forward to serving you with the high level of care you expect from our practice.

Compassionately,

Dr. McOmbler and Staff

Patient initials _____